RISK MANAGEMENT PRACTICE

Improve the probability to meet your objectives...



Presented by Andries Burger

Date: 24 to 26 June 2014

Venue: The Benjamin, Morningside, Durban

OVERVIEW

There is no escape from risk in life. Management of risk is not only a necessity; it could be a strategic advantage. This practically orientated training workshop will to equip participants with a clear and practical understanding of what risk is and how risk management could be done practically to increase the likelihood of reaching business and personal objectives.

Although this workshop would benefit risk management of specific projects and initiatives directly, it would also benefit normal business activities as the same fundamentals are applicable in the enhancement of realisation of normal business objectives. Improved risk management practice would improve business performance by:

- projects meeting objectives on schedule and within budget;
- more cost-effective allocation and management of resources;
- improved organisation communication, dynamics and alignment towards business objectives;

New entrants in the business environment most often learn risk management from a gradual exposure to company practices. Since this is a gradual process over an extended period of time, many professionals have only a fragmented view of how different systems combine to achieve the overall effect of risk reduction. This course spans to the whole risk management business process and this understanding enhances the participation and contribution of participants.

Generic exercises are used only to ground the understanding of principles. Actual learning is then grounded by applying these principles within the context of the work environment of the participants, taking cognisance of the group homogeneity. The course is approved as a, ECSA Continuous Professional Development Activity with 3 CPD credits.

Specific in-house presentations of this course would be considered on request to andries@resolvekzn.co.za.

CONTENT

The training workshop starts by stimulating general risk awareness and build up through informal risk mitigation towards a formal risk management system. The ISO31000:2009 standard on Risk Management Principles and Guidelines is included as international best practice approach in a risk management. The following topics are introduced and grounded through individual and group practical exercises:

- Day 1: » Introduction Hazards; Consequences; Probability; Risk Type, Categories & Sources; Positive Risks
 - » Risk Perception Factors influencing risk perception and ability to improve perception
 - » Basic Risk Management " 5 Whats"
- Day 2: »Integral and Integrated Risk Management External or internal origin; holistic or fragmented
 - » Risk Management Framework What it is; elements included, defining it
 - » Risk Identification SMART objectives, Positive and Negative Risks; Identification Methodology
 - » Risk Assessment Benefit; Matrix definition and use; Risk profile
- Day 3: » Risk Response Strategy "4 T's": Terminate, Transfer, Take or Treat
 - » Risk Treatment Cause-Effect; Focus Areas; SMARTER Action Plan; Residual Risk; ALARP; Bow Tie
 - » Risk Management Control Awareness; Learning; Continuous Improvement

PRESENTER

Andries Burger is a chemical engineer and the director of UNLOCK AND ALIGN FACILITATION cc. trading as *RESOLVE*. His experience of more than 25 years in the petrochemical industry includes process optimisation; project concept development; production optimisation and scheduling; operation; maintenance and project management; personnel development, change management; coaching and mentoring. Risk management and the management of various types of risk has been central in most of his work.



Andries

RESOLVE (<u>www.resolvekzn.co.za</u>) focuses on technical process training coordination; management and leadership training facilitation; business process review and optimisation and personal mentoring.

VENUE



The Benjamin Boutique Hotel 141 Florida Road Morningside Durban

Tel: 031 303 4233

www.benjamin.co.za

GPS Co-ordinates: 29.8 \$ 31.0 E

COURSE FEE: (Excluding VAT)

Cost per attendee, which excludes travel and accommodation cost, is set at R 6 300 per person. *Minimum total attendance required by 31 May 2014 for presentation to proceed is 10.*

A late booking fee of R 500 per person would be charged for registrations received after 31 May 2014.

Payment: On 01 June 2014 or thereafter upon registration an invoice would be sent to the nominated contact for payment by electronic transfer within 30 days. Late payment could put reservation for attendance in jeopardy.

REGISTRATION: (Before 31 May 2014)

The registration form is available on the 'Scheduled Events' page of the *RESOLVE* web site www.resolvekzn.co.za. The completed form can either be e-mailed to andries@resolvekzn.co.za or faxed to 0865 477 846.

Positions are limited and will be filled on a first-come-first served basis.

RESERVATIONS:

If you registered and are unable to attend the event you may substitute at any time. Such substitution and name changes must be communicated to *RESOLVE* by e-mail.

Full payment is the final guarantee of reservation; late payment could put reservation at risk if more than maximum course limit is exceeded.

For cancellations received before 31 May 2014 no payment would be required. Cancellation after this date would remain liable for full payment.

The programme could be subject to change at the discretion of the presenter and in the event of illness the date or presenter could be altered.

REGISTRATION (Note late booking supplement after 31 May 2014)

RISK MANAGEMENT PRACTICES COURSE

24 to 26 June 2014, The Benjamin, Morningside, DURBAN

Download and complete registration form and either e-mail to andries@resolvekzn.co.za or fax to +27 (0) 865 477 846

Find herewith a request for the following reservation for the above training course:							
REGISTRAR DETAIL: Name: e-mail:							
INVOICE DETAIL: Company Name:							
Company Invoice Address: Order Nr							
Invoice Contact Name: Invoice Contact			Invoice Contact e	-mail:	Invoice Contact Tel:		
ATTENDEE DETAILS:							
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Course Fee:

The attendance fee (excluding VAT) is set at R 6 300 per attendee, which excludes travel and accommodation cost for the attendee.

A late booking fee or R 500 per person would be charged for registrations received after 31 May 2014.

Payment: On 01 June 2014 or thereafter upon registration an invoice would be sent to the nominated contact for payment by electronic transfer within 30 days. Late payment could put attendance reservation at risk.

Reservations: If you registered and are unable to attend the event you may substitute at any time. Such substitution and name changes must be communicated to *RESOLVE* by e-mail. No refund for cancellation after 31 May 2014. A minimum of 10 attendees by 31 May 2014 is required for the presentation to proceed. The programme could be subject to change at the discretion of the presenter and in the event of illness the date or presenter could be altered. Refer to course brochure for other rights reserved.